

Measuring Palliative Care Impact: Selected Process and Outcome Measures

Process measures	Outcome Measures
Timing of GOCC after admission	Hospital length of stay of inpatient deaths
Timing of GOCC with major change in status	# and % of ICU deaths
Completion of GOCC EMR template	Days from admission to palliative care consultation.
Quality of GOCC documentation	Days from palliative care consultation to discharge.
Completion of advance care planning document that includes designation of power of attorney for health care	Hospital readmission within 30 days. Hospital readmission from SNF
Out-of-hospital DNR bracelet at discharge	Emergency department visits pre/post index hospital admission (pre: 30 days; post 30 days/)
Verbal communication of care goals to post-discharge provider	Palliative care consultation during hospitalization prior to the index admission
Inpatient mortality case review	Evidence of failure to plan/communicate during hospitalization leading to unnecessary/unwanted care
Advance care planning documented in medical record	Hospice admission/Hospice referral (%) by diagnosis (cancer vs. non-cancer)
	Hospice mean/median LOS: cancer vs non-cancer
	Chemotherapy is last 2 weeks before death; last four weeks
	Mortality: Observed/Expected

GOCC = Goal of Care Conversation