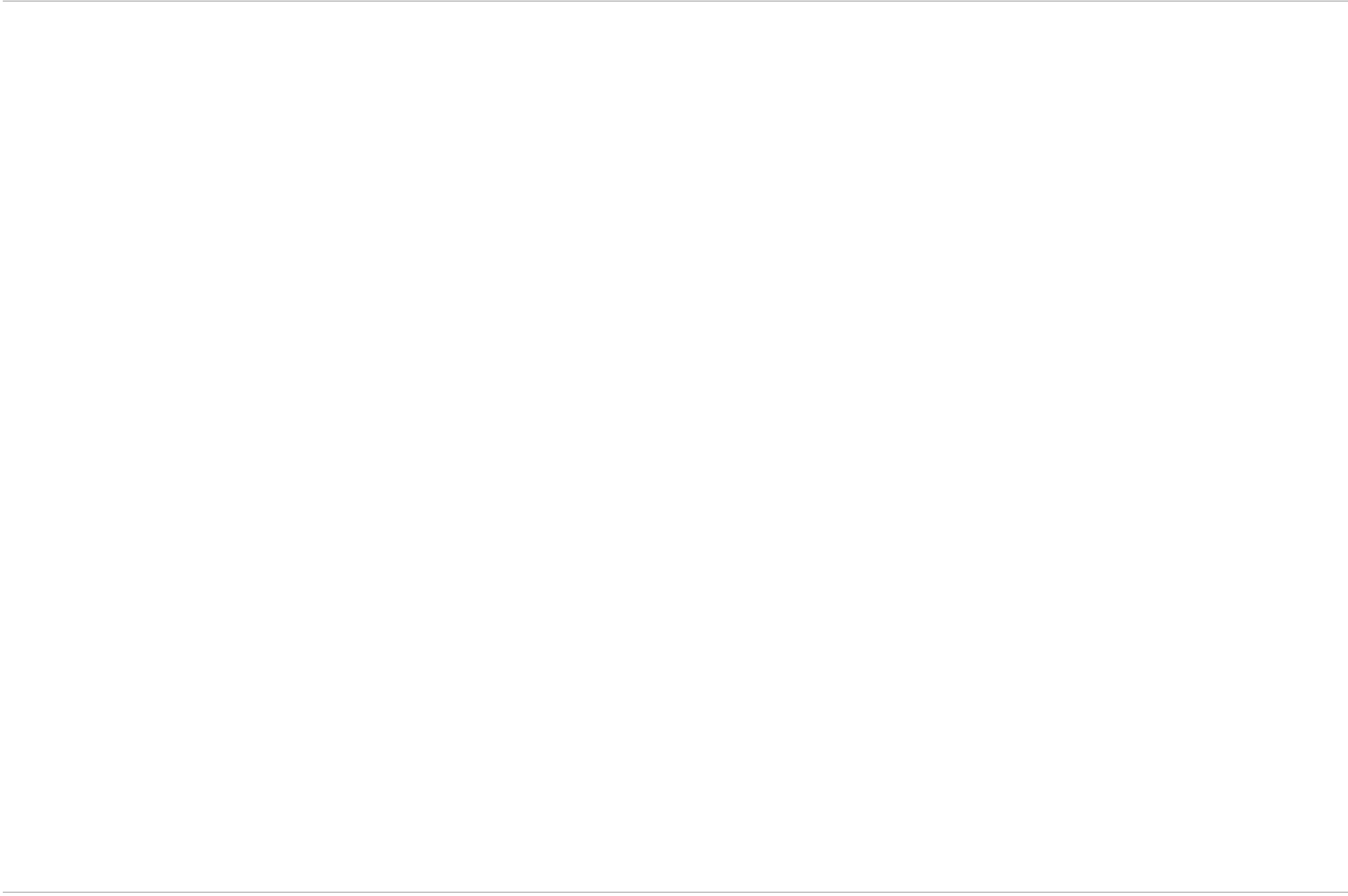


Hospital Palliative Care Dashboard - Inpatients (Reporting Based On Discharge Dates; Not Consulting Dates)																			Sample provided to PCNOW by a hospital that asked to be anonymous																				
Metrics	Target	Jan 2013	Feb 2013	Mar 2013	Q1 2013	Apr 2013	May 2013	Jun 2013	Q2 2013	Jul 2013	Aug 2013	Sep 2013	Q3 2013	Oct 2013	Nov 2013	Dec 2013	Q4 2013	2013 YTD	Q1 2014	Apr 2014	May 2014	Jun 2014	Q2 2014	Jul 2014	Aug 2014	Sep 2014	Q3 2014	Oct 2014	Nov 2014	Dec 2014	Q4 2014	2014 YTD	Jan 2015	Feb 2015	Mar 2015	Q1 2015	2015 YTD		
Service																																							
Service Volume		91	94		185		95	86	131	99	94	30	133	48	37	30	124	583	130	39	50	66	163	70	68	71	215	70	88	115	273	781	122	127	134	383	383		
No. of New Patient Consults (Initial Visits)	631	81	76		157		49	59	108	44	43	34	121	46	30	43	119	505	121	32	50	63	145	65	54	62	181	54	74	99	227	674	97	107	112	316	316		
No. of Follow-up Visits		213	303		516		98	107	255	104	122	25	251	43	75	52	170	1182	215	78	130	105	313	125	112	61	298	77	165	81	343	1169	231	326	389	846	846		
Total No. of Visits		294	379		673		147	216	363	148	165	59	372	89	105	95	289	1687	336	110	180	168	458	190	166	123	479	131	259	180	670	1843	328	433	501	1262	1262		
Quality & Safety																																							
Total Number of Discharged PC Patients		69	76	64	209	53	40	61	154	31	55	24	110	5	34	41	89	591	120	31	51	56	138	61	62	51	174	61	74	92	227	659	89	95	106	290	290		
Mortality Cases		27	35	21	83	11	10	18	39	5	20	5	30	2	8	10	20	180	41	8	15	19	42	17	16	7	40	10	18	28	56	179	21	18	28	67	67		
Mortality Rate		39.1%	46.1%	32.8%	39.7%	20.8%	25.0%	29.5%	25.3%	16.1%	36.4%	20.8%	27.3%	40.0%	23.5%	24.4%	25.0%	30.5%	34.2%	25.8%	29.4%	33.9%	30.4%	27.9%	25.8%	13.7%	23.0%	16.39%	24.32%	30.43%	24.67%	27.2%	23.60%	18.9%	26.4%	23.10%	23.1%		
Early Death Rate		4	5	1	10	2	2	2	6	0	2	0	2	0	0	1	1	20	3	1	2	4	7	3	0	0	3	0	1	2	3	16	3	1	1	5	5		
Early Death Rate		14.8%	14.3%	4.8%	12.0%	18.2%	20.0%	11.1%	15.4%	0.0%	10.0%	0.0%	6.7%	0.0%	0.0%	10.0%	5.0%	11.1%	7.3%	12.5%	13.3%	21.1%	16.7%	17.6%	0.0%	0.0%	7.5%	0.0%	12.5%	5.6%	7.1%	5.4%	8.9%	14.3%	5.6%	3.6%	7.5%	7.5%	
Deaths > 2 day LOS		23	30	20	73	9	8	16	33	5	18	5	28	2	8	9	19	160	37	7	13	15	35	14	16	7	37	10	17	26	53	163	18	17	27	62	62		
Deaths > 2 day LOS Rate		85%	86%	95%	88%	82%	80%	89%	85%	100%	100%	100%	93%	100%	100%	96%	95%	89%	90%	88%	87%	79%	83%	82%	100%	100%	93%	100%	84%	93%	95%	91%	86%	94%	90%	93%	93%		
Overall ALOS																																							
PC Pts Pre-Consult ALOS	7.36	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	7.38	7.28	7.38	7.39	
PC Pts Post-Consult ALOS		3.42	5.32	8.70	5.73	5.85	5.78	5.64	5.76	7.29	8.36	8.34	8.16	4.74	5.26	6.00	4.74	6.03	5.87	6.00	6.02	3.29	4.91	5.97	5.08	14.51	8.16	9.08	6.51	6.66	7.26	6.75	6.75	7.18	6.00	7.35	7.35		
PC Pts Pre-Consult LOS Outlier Count (<30 days)		1.00	8.00	4.00	13.00	1.00	4.00	2.00	7.00	2.00	3.00	0.00	5.00	1.00	0.00	1.00	2.00	27	11	0	0	1	1	5	4	6	15	3	4	6	13	40	2	4	3	9	9		
PC Pts Post-Consult LOS Outlier Count (>30 days)		0.00	1.00	3.00	4.00	1.00	1.00	2.00	4.00	2.00	3.00	1.00	6.00	0.00	0.00	0.00	6.00	14	4	1	1	0	2	1	1	2	4	4	2	3	9	19	2	5	3	10	10		
ICU																																							
ALOS For ICU PC Pts		12.69	21.97	20.58	19.38	23.45	24.00	12.64	21.73	23.45	20.13	18.55	23.45	13.63	16.06	19.90	16.24	17.71	26.00	20.00	17.00	16.94	17.60	21.07	14.58	35.95	24.13	23.55	13.33	21.75	21.89	21.89	21.59	16.50	27.42	21.56	21.56		
Pre-Consult ALOS for ICU PC Pts		9.77	15.65	11.40	12.88	5.89	12.81	6.12	8.22	12.55	8.39	5.91	8.70	9.33	9.69	13.05	19.68	10.53	14.12	7.67	9.19	11.50	9.84	14.07	10.00	24.47	16.38	12.90	9.19	12.07	11.43	12.95	10.57	7.25	10.58	9.53	9.53		
Post-Consult ALOS for ICU PC Pts		2.97	5.76	8.83	5.83	6.74	6.95	6.48	6.71	10.91	11.74	12.64	11.76	4.30	6.38	6.85	5.83	7.18	11.88	12.33	7.81	5.44	7.77	7.00	4.58	11.47	7.76	11.05	4.14	9.68	8.39	9.66	11.03	9.25	16.83	12.03	12.03		
ACUTE																																							
ALOS For Acute PC Pts		8.92	14.47	10.67	11.68	13.11	13.84	15.60	13.67	12.55	15.43	13.64	14.09	12.75	13.46	16.05	14.28	13.31	14.69	13.38	14.03	8.19	11.72	15.83	13.32	10.06	13.48	17.48	14.93	13.02	14.85	13.83	12.64	15.34	17.45	14.58	14.58		
Pre-Consult ALOS for Acute PC Pts		5.98	7.45	5.95	6.38	6.78	6.08	9.35	7.59	8.68	9.87	8.00	9.08	8.66	8.29	9.73	8.99	7.84	10.38	8.14	7.50	5.44	6.90	10.71	8.32	6.79	8.90	6.81	7.07	6.37	6.73	7.93	7.47	8.14	6.65	7.68	7.68		
Post-Consult ALOS for Acute PC Pts		3.24	5.29	9.33	5.93	5.34	4.38	6.25	5.47	3.86	5.57	5.64	5.02	4.09	5.17	6.32	5.26	5.47	4.31	5.24	6.53	2.75	4.83	5.12	5.00	3.26	4.57	10.64	7.87	6.65	8.11	5.90	5.17	7.21	10.80	6.90	6.90		
PC Patients Discharged to Hospice																																							
% of PC Patients Discharged to Hospice		31.9%	28.9%	39.1%	33.0%	34.0%	40.0%	29.5%	33.8%	38.7%	40.0%	45.6%	40.9%	48.0%	38.2%	36.6%	65.0%	36.9%	35.0%	41.9%	31.4%	35.7%	35.5%	42.6%	33.9%	43.1%	39.7%	34.4%	40.5%	32.6%	35.7%	36.6%	33.7%	32.6%	34.9%	33.8%	33.8%		
HWH Patients Discharged to Hospice		50	48	53	151	51	59	44	154	40	44	43	127	54	41	47	142	574	151	42	36	41	119	44	37	53	134	61	65	57	183	587	63	50	55	168	168		
% of Patients Discharged to Hospice		1.65%	1.71%	1.65%	1.68%	1.67%	1.84%	1.44%	1.65%	1.27%	1.37%	1.43%	1.36%	1.60%	1.34%	1.49%	1.50%	1.55%	1.64%	1.36%	1.13%	1.20%	1.25%	1.36%	1.16%	1.78%	1.42%	1.93%	2.19%	1.79%	1.96%	1.57%	2.02%	1.73%	1.74%	1.83%	1.83%		
PC Patients with 30 Day All Cause Readmission Rate																																							
PC Consultation Rate (Per 100 Hospital Inpatient Discharges)		0.82%	0.78%	0.95%	0.86%	0.79%	0.68%	1.01%	0.83%	0.60%	0.75%	0.37%	0.88%	0.71%	0.56%	0.60%	0.62%	0.72%	0.79%	0.75%	0.82%	0.99%	0.88%	1.42%	1.28%	1.21%	1.31%	1.20%	1.91%	1.63%	1.57%	1.13%	1.47%	2.04%	2.00%	1.83%	1.83%		
Hospital Overall Inpatients (Except Hospice Pts)		3034	2814	3144	8992	3547	3213	3061	9321	3141	3220	3003	9364	3246	3054	3144	9444	37121	9184	3087	3190	3247	9524	3229	3200	2979	9408	3163	3087	3191	9327	37443	3121	2893	3152	9166	9166		
Financ																																							
Total Cost Avoidance																																							
CAPC (Savings per new consult, \$400/day DC post-consult, max 4 days)																																							



Hospital Palliative Care Dashboard - Inpatient Population

Metrics	Definitions
Service Volume	Shows the total number of patient seen by the PC team
No. of New Patient Consults (Initial Visits)	Of the total number of visits, display those that were new consults visits
No. of Follow-up Visits	Of the total number of visits, display those that were follow-up visits
Total No. of Visits	The total number of visits, initial visits plus follow up visits, delivered by the PC team
Total Number of Discharged PC Patients	The total number of PC patients discharged during the month
Mortality Cases	Number PC Patients expired during the month, excluding hospice patients
Mortality Rate	Rate of mortality per 100 patients
Early Death (< 2 Days LOS)	Number of PC Patients expired during month with a LOS 2 days or less, excluding hospice patients
Early Death Rate	Rate of early death per 100 patients
Deaths > 2 Days LOS	Number of PC Patients expired during the month with a LOS greater than 2 days, excluding hospice patients
Deaths > 2 Day LOS Rate	Rate of mortality with a LOS greater than 2 days per 100 patients
Overall ALOS	Of patients seen by the PC team, display the average length of stay for the entire patient stay (from admit date to discharge date)
PC Pts Pre-Consult ALOS	Of patients seen by the PC team, display the average length of stay prior to the PC team consultation (from admit date to date of PC team consultation)
PC PtsPost-Consult ALOS	Of patients seen by the PC team, display the average length of stay after the PC team consultation (from date of PC team consultation to patient's discharge date)
PC Pts Pre-Consult LOS Outlier Count	Of patients seen by the PC team, count of patients with a LOS >30 days (from admit date to date of PC team consultation)
PC Pts Post-Consult LOS Outlier Count	Of patients seen by the PC team, count of patients with a LOS >30 days (from date of PC team consultation to patient's discharge date)
ICU	
ALOS For ICU PC Pts	Of patients seen by the PC team, display the average length of stay for those in an the ICU
Pre-Consult ALOS for ICU PC Pts	Of patients seen by the PC team, display the average length of stay in an ICU setting prior to the PC team consultation (from admit date to date of PC team consultation)
Post-Consult ALOS for ICU PC Pts	Of patients seen by the PC team, display the average length of stay in an ICU setting after the PC team consultation (from date of PC team consultation to patient's discharge date)
NON-ICU	
ALOS For Non-ICU PC Pts	Of patients seen by the PC team, display the average length of stay for those in non-ICU units
Pre-Consult ALOS for Non-ICU PC Pts	Of patients seen by the PC team, display the average length of stay in non-ICU unit prior to the PC team consultation (from admit date to date of PC team consultation)

Post-Consult ALOS for Non-ICU PC Pts	Of patients seen by the PC team, display the average length of stay in non- ICU unit after the PC team consultation (from date of PC team consultation to patient's discharge date)			
PC Patients Discharged to Hospice	Of patients seen by the PC team, display number of cases discharged to Hospice			
% of PC Patients Discharged to Hospice	Of patients seen by the PC team, display percentage of cases discharged to Hospice			
Non-PC Patients Discharged to Hospice	Of all patients (excluding those seen by the PC team), display number of cases discharged to Hospice			
% of Non-PC Patients Discharged to Hospice	Of all patients (excluding those seen by the PC team), display percentage of cases discharged to Hospice			
HMH Patients Discharged to Hospice	Of all patients, display number of cases discharged to Hospice			
% of HMH Patients Discharged to Hospice	Of all patients, display percentage of cases discharged to Hospice			
PC Patients with 30 Day All Cause Readmission Rate	Of patients seen by the PC team, display the number of cases that were readmitted as inpatients within 30 days of discharge			
PC Consultation Rate (Per 100 Hospital Inpatients)	Percentage of patients seen by the PC team out of total inpatient discharges			
HMH Hospital Overall Inpatients (Except Hospice Pts)	Number of inpatient discharges excluding hospice patients			
Total Cost Avoidance				
CAPC (Savings per new consult. \$400/day DC post-consult, max 4 days)	$\$400 \times \# \text{ Days Post-Consult (up to 4 days max)} \times \# \text{ patients}$			

**TMH Hospital Palliative Care
(Reporting Based On I**

Metrics	Target	Jan 2013	Feb 2013	Mar 2013
Service Volume-1		91	94	
No. of New Patient Consults (Initial Visits)-2		81	76	
Follow Up Visits-3		213	303	
Total No. of Visits-4		294	379	
Total Number of Discharged PC Patients-5		69	76	64
Overall ALOS		10.83	17.87	17.98
PC Pts Pre-Consult ALOS		7.39	12.55	9.28
PC PtsPost-Consult ALOS		3.42	5.32	8.70
ALOS For ICU PC Pts		12.69	21.87	21.97
ALOS For Non-ICU PC Pts		8.92	12.03	14.47
Non-PC Inpatients ALOS For ICU Pts		10.48	13.61	8.89
Non-PC Inpatients ALOS For Non-ICU Pts		5.10	4.88	4.73
MethOD No. Of Orders				
MethOD No. Of Patients (Unique Encounters)				
MethOD Patient's ALOS From Admit To Order Date				
MethOD Patients With a PC Counsults				
Overall Mortality Rate		39.1%	46.1%	32.8%
Mortality Cases		27	35	21
Early Deaths (Pts That Died Within 2 Days of Admission)		4	5	1
% Of Pts Discharged To Hospice Within 7 Days of Admit		18.84%	9.21%	12.50%
Discharged to Hospice		13	7	8
ED Pts that Screened Positive For PC Care (Total Cases)				
ED Pts that Screened Positive For PC Care That Got PC Consult				
ED Pts that Screened Positive For PC Care :Total visits Within Past 180 Days				
ED Pts that Screened Positive For PC Care That Became Inpatients				
PC Pts Readmitted to PC Care		5.80%	0.00%	10.94%
PC Consultation Rate (Per 100 Hospital Inpatients)	3.5%	2.3%	2.7%	2.0%
TMH Overall Inpatient Volume		3034	2814	3143
1.based on the tracker-No. of unique encounters per month				

2.baed on the tracker				
3.based on the tracker				
4.based on the tracker				
5.based on consult data files, counting only patients that are discharged				

**Care Dashboard - Inpatients - Overall View
(Discharge Dates; Not Consulting Dates)**

Q1 2013	Apr 2013	May 2013	Jun 2013	Q2 2013	Jul 2013	Aug 2013	Sep 2013	Q3 2013	Oct 2013	Nov 2013	Dec 2013
185		55	66	121	49	54	30	133	48		
157		49	59	108	44	43	26	113	46		
516		98	157	255	104	122	36	262	43		
673		147	216	363	148	165	62	375	89	0	0
209	53	40	61	154	31	55	24	110	5	0	0
15.58	14.40	15.38	15.07	14.92	16.45	17.22	15.83	16.70	11.00	0.00	0.00
9.85	6.73	9.60	9.41	8.55	9.16	8.85	7.49	8.64	6.26	0.00	0.00
5.73	5.85	5.78	5.64	5.75	7.29	8.36	8.34	8.06	4.74	0.00	0.00
19.36	12.12	20.58	15.42	16.10	23.45	20.45	24.00	21.73	0.00	0.00	0.00
11.68	13.06	10.67	14.68	13.11	13.11	14.12	13.64	13.67	0.00	0.00	0.00
11.00	12.36	9.13	10.88	10.79	12.02	11.23	10.26	11.10	11.78	0.00	0.00
4.90	4.76	4.67	4.75	4.73	4.72	4.56	4.57	4.61	4.70	0.00	0.00
NA							2	2	4	42	63
							2	2	4	42	57
							52.50	52.50	45.50	15.69	8.27
							1	1	5	44	44
39.7%	20.8%	25.0%	29.5%	25.3%	16.1%	36.4%	20.8%	27.3%	40.0%		
83	11	10	18	39	5	20	5	30	2	0	0
10	2	2	2	6	0	2	0	2	0	0	0
13.40%	15.09%	12.50%	9.84%	12.34%	16.13%	10.91%	20.83%	14.55%	0.00%		
28	8	5	6	19	5	6	5	16	0	0	0
NA				154	112	111	377	61	25	12	
				7	6	4	17	5	6	1	
				236	188	174	598	87	30	21	
				91	79	72	242	40	20	9	
5.26%	11.32%	10.00%	6.56%	9.09%	9.68%	5.45%	8.33%	7.27%	0.00%	0.00%	0.00%
2.26%	1.7%	1.2%	2.0%	1.72%	1.0%	1.7%	0.8%	1.21%	0.2%		
9239	3046	3212	3063	8933	3143	3221	3009	9056	3249		

Q4 2013	2013 YTD	Jan 2014	Feb 2014	Mar 2014	Q1 2014	Apr 2014	May 2014	Jun 2014
5		N/A	0	0		0	0	0
11.00		0.00	0.00	0.00	N/A	0.00	0.00	0.00
6.26		0.00	0.00	0.00	N/A	0.00	0.00	0.00
4.74		0.00	0.00	0.00	N/A	0.00	0.00	0.00
N/A		0.00	0.00	0.00	N/A	0.00	0.00	0.00
N/A		0.00	0.00	0.00	N/A	0.00	0.00	0.00
11.78		0.00	0.00	0.00	N/A	0.00	0.00	0.00
4.70		0.00	0.00	0.00	N/A	0.00	0.00	0.00
109	111	No. Of Orders		NA				
103	105	Encounters)						
23.15	37.83	To Order Date						
93	94	PC Counsults						
			0	0	0	0	0	0
			0	0	0	0	0	0
			0	0	0	0	0	0
98	475	ED Pts that Screened Positive For		NA				
12	29	ED Pts that Screened						
138	736	ED Pts that Screened						
69	311	ED Pts that Screened						
0.00%			0.00%	0.00%	0.00%	N/A	0.00%	0.00%
0.2%								
3249								

Q2 2014	Jul 2014	Aug 2014	Sep 2014	Q3 2014	Oct 2014	Nov 2014	Dec 2014	Q4 2014
0	0	0	0	0	0	0	0	0
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
A					2	2	4	42
					2	2	4	42
					52.50	52.50	45.50	15.69
					1	1	5	44
0	0	0	0	0	0	0	0	
0	0	0	0	0	0	0	0	
0	0	0	0	0	0	0	0	
			154	112	111	377	61	25
			7	6	4	17	5	6
			236	188	174	598	87	30
			91	79	72	242	40	20
N/A	0.00%	0.00%	0.00%	N/A	0.00%	0.00%	0.00%	N/A

2014 YTD								
63								
57								
8.27								
44								
12								
1								
21								
9								







